



Rebooking and cancelling SJ Group trips

Special terms apply to group trips.

Payment terms

The order is paid when booking via one of the following payment methods

- Credit card, e.g. Visa, MasterCard, American Express, Diners (fee 1,45 %)
- Invoice via an International bank transfer
- MobylyPay by Danske Bank
- Cash in our Office located: Jernbanegade 29, Thisted.

Booking fee

The booking fee is included in the quote price. It will be no lower than DKK 100 or higher than SEK 300 per booking.

Cancellation terms for group trips

The SJ train journey

- In the event of a cancellation 30 days or more before the departure date, 100% of the travel price will be refunded. The booking fee is non-refundable.
- In the event of a cancellation 29 to 14 days before the departure date, 50% of the travel price will be refunded. The booking fee is non-refundable.
- In the event of a cancellation 13 days or closer to the departure date, SEK 0 will be refunded.
- If the booking includes travel with another operator, other cancellation terms may apply.

Food order

You can cancel pre-ordered food and beverages up until 12.00 noon, three working days before the departure date and receive a refund for the paid amount. Later cancellations will not be refunded.

Reservation

The quote applies to a minimum of 10 persons. SJ AB reserves the right to make amendments in the event of changes to the price list and timetables.

Bus transfer

Any cancellations can be made free of charge up until 12.00 noon, five working days before the departure date. After which, no refunds will be made.